

# Online School Lunch Prepayment System Reminder!

The Plainville Community Schools Food Services online school lunch account prepayment website is [www.officialpayments.com/k12](http://www.officialpayments.com/k12). Payments to student lunch accounts can still be made simply and easily by using a credit card or other forms of payment. Those already registered for online payments will find that they do not need to re-register each year, and can conduct business as usual.

For those parents not yet registered, simply log onto [www.officialpayments.com/k12](http://www.officialpayments.com/k12) **and click on register to get setup!** Once the registration process is complete you will be able to check balances and make payments! ***Please note that you will need to have your child's nine or ten digit I.D. Number handy when you log in or call. This number can be obtained by calling us at 860-793-3234, or by email at hartn@plainvilleschools.org.*** The system will not accept the student lunch four digit PIN number. ***Parents can use the Official Payments website to make payments to lunch accounts, view a student lunch balance, view lunch account payment history, and view lunch purchase history for up to 30 days.***

Payments can be made by Credit Card (Visa, MasterCard, or Discover); Bank Check Cards with VISA or MasterCard Logo, and Savings/Checking accounts (e-check via ACH). Deposit confirmations are e-mailed direct to your e-mail, and payments and balances are updated in virtually real-time. **Low balance e-mail reminders can be setup** to remind you when your balance reaches a certain level and the **Wallet and Auto Replenish feature** allows you to set a low balance amount that will automatically replenish your child's account from your credit card.

***There is no charge for viewing lunch account balances or histories. However, please note that a nominal charge is added when making payments on Official Payments.com. This nominal charge includes the entire family when making a deposit, not just a single child.***

Money deposited into lunch accounts will usually arrive at the site within a matter of minutes. **On occasion you may see a delay of up to 48 hours. Please set your low balance e-mail reminder early enough for funds not to fully deplete.**

Security is a priority at [www.officialpayments.com/k12](http://www.officialpayments.com/k12). The data is encrypted at 128 bit encryption, with SSL/Secure socket layer. Visa protocol for its CISP/Cardholder Information Security Program is followed and CISP certification from Visa is Held. This is Visa's highest security certification. If you have problems or payment processing questions, call 866-866-5257

Thank you for your support, and enjoy the convenience of [www.officialpayments.com/k12](http://www.officialpayments.com/k12)

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