

# CUSTOMER SERVICE AND SALES CERTIFICATION TRAINING PROGRAM FULL SCHOLARSHIPS\*

*It's never too late to invest in yourself and learn new skills.*



**March 23, 2018—June 16, 2018**

**Fridays 5:30pm -7:30pm at Plainville High School and**

**Saturdays 10:15am-12:15pm at The Plainville Public Library**

**Tuition: \$352.00, Maximum number of students: 20**

**Includes: 48 hours of instruction, textbook, and materials**

**\* Needs-based scholarships are available for 15 Plainville residents supported by the Plainville Community Fund II at the Main Street Community Foundation.**

This Customer Service and Sales Certification Training Program prepares students to take the National Retail Federation (NRF) Basic and Advanced Customer Service and Sales Certifications exams. Students with NRF Certification demonstrate knowledge and skills in areas that employers value, like the economics of retail, meeting customer needs, closing sales, and much more.

This Program will be offered Friday evenings at Plainville High School and Saturdays at the Plainville Public Library.

**REGISTRATION IS OPEN.  
CALL (860) 793-3209**

SCHOLARSHIP APPLICATION  
MUST BE RETURNED BY **03-10-18**

Plainville  
Adult and Continuing Education  
47 Robert Holcomb Way  
Plainville, CT 06062

**Call to request a Registration Form or  
Scholarship Application: (860)793-3209**



THIS PROGRAM IS AVAILABLE FOR THOSE AGES 16 AND OVER AND OPEN TO ALL REGARDLESS OF RESIDENCY. NEEDS-BASED SCHOLARSHIPS ARE AVAILABLE FOR 15 PLAINVILLE RESIDENTS AND ARE SUPPORTED BY THE PLAINVILLE COMMUNITY FUND II AT THE MAIN STREET COMMUNITY FOUNDATION. A DIPLOMA IS NOT REQUIRED TO PARTICIPATE. FIRST COME, FIRST SERVED. COURSE MAXIMUM IS SET AT 20.